

## CN Operations and COVID19 Preparedness

April 6, 2020

CN would like to share with you information regarding the status of our operations as well as CN's preparedness for COVID-19. First of all, **the safety and health of our employees, customers, and community partners remains our top priority**. CN continues to proactively respond to the developing COVID-19 pandemic, including working with provincial and federal health officials.

**CN is an essential service, and must continue to operate** in order to meet the needs of our customers, for the good of the Canadian economy, especially in the intermodal sector which is **critical to the supply of goods needed to restock shelves in stores** and help communities weather this pandemic.

**We believe our precautionary measures and responsible operations, outlined below, demonstrate CN's commitment to the health and safety of communities where we operate and our employees.** CN continues to provide updates on our website, including an FAQ, as well as videos from CN's Dr. Marie-Daniele Pitchen, M.D., and Rob Reilly, CN's Chief Operating Officer. Please visit:

<https://www.cn.ca/en/stories/20200320-covid-19-update/>

### **CN's Safety Measures – COVID**

Safety is a core value at CN. We have on staff a medical team and occupational health department, who are playing a pivotal role in our pandemic planning and implementation. They are aligned and take direction from the World Health Organization, as well as Provincial and Federal authorities. They are also a member of the Association of American Railroad Health Committee where best practices are shared amongst North American railroads.

CN deployed its multi-phase Pandemic Plan on March 9, 2020, which included proactively implementing measures such as:

- Restricting employee travel;
- Increasing social distancing;
- Employees who have signs or symptoms of COVID-19 must self-isolate;
- Employees not required on site work from home;
- Cleaning regimens on trains, tools, yards, facilities, in terminals, bunkhouses and in our offices have been amplified;
- Rail traffic control employees have been segregated into 5 highly secure sites;
- Employees and their managers have access to a dedicated COVID-19 team to report any symptoms or to query on situations associated with COVID-19;
- CN employees are kept informed regularly on measures taken under the Company's Pandemic Plan;
- Any area that may be contaminated will be evacuated and disinfected and any other employee who may have been infected will be required self-isolate;
- CN employees accessing the premises of suppliers or customers can, upon request, provide a CN-issued personal Health Certificate form

Part of our pandemic plan included CN instructing all employees to self-isolate if they are returning from travel from another country, have signs or symptoms of COVID-19 or have someone in their household who has tested positive or is being tested for COVID-19.

Even during this unprecedented time, CN's crews, operations, engineering and mechanical teams are still working around the clock to ensure a safe and efficient rail network – from trains to track. This includes continuing with our Essential Critical Infrastructure Work to ensure a safe and fluid rail network, and means CN employees may be in your community. These people align with the British Columbia, Public Safety Minister's recent announcement, which identifies which businesses the provincial government will deem essential. To view the provincial government's list, please click [HERE](#). Again, CN wants to assure you that **we are protecting these economically critical front line staff by implementing measures under the direction of our Occupational Health and Safety experts** to ensure their and our community partners' safety.

### **CN is an essential service and must remain open**

We continue to provide essential services to agricultural, food processing, and chemical companies, which provide inputs into countless consumer goods and fuel products. CN's intermodal service provides transportation and logistics capabilities for the food and retail, medical and pharmaceutical sectors.

We are able to do this because of the commitment of our employees. Their status as essential cannot be overestimated; neither can our contractors and supply chain partners. We are not alone in this mission. Businesses that supply essential services with the support, supplies, systems or services, including processing, packaging, warehousing, distribution, delivery and maintenance are critical to our operations. For example, our crews rely on hotels and motels to provide shelter and grocery and food delivery services.

Should residents have any additional questions or concerns, please contact the CN's Public Inquiry Line (PIL) either by phone at 1-888-888-5909 or by email at [contact@cn.ca](mailto:contact@cn.ca). It is important that all citizens' inquiries go through the PIL in order for CN to accurately monitor and analyze concerns and resolutions across our network.



### **Lindsay Brumwell**

Manager, Public Affairs, West

*Celebrating 100 years | Célébrons nos 100 ans*