



June 2020

Village Office Opening

The Village Office is now open to the public.

We encourage the public to continue contacting us via phone or email; make payments through online banking, email transfer, or cheque; and complete your Home Owner Grant online (new this year. Visit www.valemount.ca/home-owner-grant).

Here's what you need to know:

- At this time the public will be required to maintain safe physical distancing based on Public Health Organization guidelines (markers on the floor will guide you).
- No more than **two** members of the public will be allowed in the Municipal Office at one time.
- Hand sanitization stations must be used as you enter the building.
- Visit the Municipal Office only as a last resort. Anyone with cold, flu, or COVID-19 symptoms must not come to the office and will be turned away.
- Meetings with staff are by appointment only, and Appointments must be made in advance.

We appreciate your patience and respect for the measures put in place to protect you, the community, and village employees from the spread of COVID-19.

Home Heating and Air Quality Survey

As part of the 2020 Wood Stove Exchange program, the Village of Valemount is conducting a residential home heating and air quality survey.

The purpose of this survey is to understand how residents heat their homes and to better understand their perceptions of local air quality and wood burning practices.

Please take 10 minutes to complete the survey. The survey can be found at www.valemount.ca/news.

Be Bear Aware

Bears are out and have been spotted on several occasions within the community. Everyone can do their part to reduce bear attractants on their properties. Please store garbage in the basement, garage, or a bear proof shed until the morning of garbage day.

Please **DO NOT** put your garbage out before the morning of garbage collection. Garbage receptacles left out prior to garbage collection day may be subject to bylaw enforcement measures.

If you are utilizing the Cranberry Marsh Trail please keep your pets on a leash, make plenty of noise, and be watchful of children.

Please call the RAPP hotline at 1-877-952-7277 if a bear poses a threat or danger to public safety.



2020 Business Façade Improvement Program

The Village of Valemount 2020 Façade Improvement Program is accepting applications.

To support local businesses, the requirement to match funding for the 2020 program had been waived!

If you own or operate a business located in the Central Business District (5th Avenue, Main Street and Commercial Drive) and Highway Entry & Highway Corridor area and you would like to make improvements to the exterior of your building, you may be eligible for a grant up to \$5000 (any eligible projects costs above \$5000 will be paid by the applicant).

For more information, and for an application package, please visit the Village website at www.valemount.ca/grants or email grantclerk@valemount.ca.

Contact Us:

**Village of
Valemount**

735 Cranberry Lake Road
PO Box 168
Valemount, BC
V0E 2Z0

Phone: 250-566-4435

Fax: 250-566-4249

Website:

www.valemount.ca

Council recognizes milestone achievements and would like to thank Carleena Shepherd on 10 years of service to the Village of Valemount.

Visitor Information Center Opening

The Visitor Information Centre is now open to the public. Before you come into the Information Centre here is what you need to know:

- At this time the Public will be required to maintain safe physical distancing based on Public Health Organization guidelines (markers on the floor will guide you).
- No more than **three** members of the public will be allowed in the Information Centre at one time.
- Hand sanitization stations must be used as you enter the building.
- Anyone with cold, flu, or COVID-19 symptoms must not come to the Centre and will be turned away.
- No public washrooms will be available at this time.
- Only touch what you intend to purchase.
- There will be no returns on merchandise at this time.
- Debit and Credit (with tap) is preferred, although cash will still be accepted.

The Information Centre will be open Monday through Friday from 8:30 am—12:30 pm and 1:30 pm—4:30 pm.

We thank you for your patience and respect for the measures put in place to protect you, the community, and Information Centre employees from the spread of COVID-19.

Property Tax Information

Tax Notices were mailed out the end of May. If you do not receive your tax notice by June 12, 2020 Please contact the Village Office at 250-566-4435.

Deadline - Although the deadline to pay taxes is July 2, 2020, a 10% penalty will not be applied to any unpaid taxes or unclaimed Home Owner Grants until September 30, 2020.

Home Owners Grants - applications can be completed online this year! Please visit www.valemount.ca/home-owner-grant and follow these steps:

1. Download and save the PDF to your computer, laptop, or device
2. Enter the required information in the application
3. To email the form, click the "Submit Form" button
4. Once submitted, you will receive a confirmation email.

Payment Options:

- At your financial institution
- Online or telephone banking – allow 2-3 business days for processing and include your tax roll number.
- E-transfer – send with password to dof@valemount.ca
- Mail – must be received in our office prior to deadline.
- Debit or cheque – Only if you must visit the office in person.

The Village Office is requesting that property owners NOT pay with cash.

