



VILLAGE OF VALEMOUNT

ADMINISTRATIVE PROCEDURES FROZEN WATER AND SEWER LINES

POLICY #23

The Village supplies water and sewer service to property line for the use of Village residents. It is the responsibility of the property owner or his appointed agent to install, repair, replace and to protect water and sewer lines within private property.

It is a known fact that on occasion lines do freeze. This may be for a variety of reasons but it is usually due to depth of the line, poor insulation underneath the building or a line placed in or along side a driveway where it is susceptible to frost penetration.

When these occasions do occur, it is the prime responsibility of the owner or his appointed agent to restore service.

When a frozen line is encountered, Village Staff will only take action to restore service when:

1. Owner or agent is unable to get or has had no success with a private contractor e.g. plumber.
2. Owner or agent signs a work order accepting responsibility for the cost of restoring such service including manpower, machinery and hired assistance as required.
3. Owner or appointed agent is present and remains present during an attempt to restore service.

The Village reserves the right to schedule such restoration to meet with its own priorities and to not expose main lines to frost damage. The Village makes no guarantees that service can be restored and accepts no liability for damage sustained by private property.

Dated this 12th day of September 1989, by Resolution No 297/89

"Bill Sparks"
Clerk Administrator

Frozen Water and Sewer Lines

In relation to _____
(legal description of property)

located at _____, I _____ the owner/agent
(street address) (name) (strike non-applicable)

of the aforesaid property, having expended all means to engage a private plumber, hereby request the Village of Valemount to perform work required to restore my;

a) Water Service

b) Sewer Service

And further, I agree to pay any amount billed to me by the Village to provide this service.

I have read and hereby agree to the terms and conditions as set out above and on the reverse side of this agreement.

Signature of Owner/Agent