



The Village issued a Voyent Alert! test alert on April 15

Some app users did not receive the test alert because



their app was sleeping!




How to turn off the "Offload Unused App" feature on **iPhone**:

Go to Settings > Apps > App Store > turn "Offload Unused Apps" off



How to turn off the "Deep Sleep" feature on **Android**:

Go to Settings > Device Care > Battery > Background usage limits > Never sleeping apps > add an app (+) > select the Voyent app 

Follow this link for a one-minute tutorial:

<https://youtu.be/kj0FQQEot2s>

